IMPLEMENT AN OPERATIONAL PLAN

Equip yourself with a common framework, language and practical tips to develop and implement an operational plan

COURSE OVERVIEW

As a business, it is important to have a clear direction of the tasks and responsibilities you want to achieve. Having a plan in place can not only motivate your team towards the vision you set out to achieve, but also improve your chances of financial success.

An operational plan is like a map that can help to navigate your business towards specific goals, and to overcome the obstacles that may arise along the way.

This course will provide participants with practical tools for developing and implementing a real life operational plan for their team and/ or department.

LEARNING OUTCOMES

- Understand operational planning and types of operational plans
- Learn a common framework and apply practical tips to plan effectively
- Interact with a range of people/ groups to identify resource requirements, performance objectives, systems, procedures and records relating to the operational plan
- Identify key performance measures to monitor operational performance
- Implement an operational plan to contribute to your organisation's performance

eMATRIX

Collections & Vulnerability Training Specialists