



LEADING THROUGH CHANGE

Identify forces which drive change and deliver communication which caters to the 6 stages of acceptance

COURSE OVERVIEW

Change is important for any organisation and although its can be disruptive at first, it ultimately tends to increase productivity and service. But how can you get people to buy in to the change you are proposing?

Communication during times of change management requires both an individual and an organisational perspective.

This course has been designed to guide participants through the 6 stages of the Acceptance Cycle and address the most frequently asked question during times of organisational change— *“what’s in it for me?”*

The DISC Behavioural Model to provide participants with an understanding of the motivators and stressors of the different personalities within a team environment and, how these may influence responses to workplace change.

LEARNING OUTCOMES

- Identify forces which drive change in the workplace
- Understand your personality traits, motivators and stressors and how these might impact your response to change
- Learn about the motivators and stressors of others which may influence their response to changes in the workplace, the assumptions which underpin them, when they are likely to be activated and how to manage them
- Understand and learn to adapt to changes in the workplace
- Learn the 6 stages of acceptance to change using the Acceptance Cycle
- Understand the importance of communication during times of change
- Use the CHANGE Model to prepare, structure, deliver and document workplace change communication