

Credit History

Personal Information:

First Name* _____ Last Name* _____
 Middle Name _____ Gender* _____
 Date of Birth* _____
 Address* _____
 City/District* _____ Pin Code* _____
 State* _____ Category* _____
 Residence Code* _____
 Income Information:
 Income Type* _____ Net Monthly Income(T)* _____
 Company Information:
 Company name* _____

CREDIT REPORTING *(e-learning)*

OVERVIEW

Changes to the Australian Credit Reporting system of March 2014 impact the type of customer credit information you collect and how it can be used.

These guidelines are designed for staff collecting debt whose role may require an understanding of what credit reports are, who and how they are used.

Developed as an eLearning, eMatrix will provide logins and passwords to bring your staff up to date **NOW!** Written by White Cleland Lawyers, this will ensure your staff are compliant with the new regulations.

A Certificate of Completion will be issued to each staff member.

LEARNING OUTCOMES:

UNDERSTAND:

- The information flow in credit reporting
- What credit reports are, who uses them and how they are used
- Credit providers' and credit reporting bodies' obligations
- Customers' rights
- Default listings and how they work
- Finally, the consequences of getting it wrong will be more costly than ever. This presentation is designed to ensure that your knowledge is accurate, complete and up to date

